



# Business as usual during the unusual

As we're now in another lockdown period we want to reassure you that we are still operating as usual. Smith & Pinching will maintain its services to clients and professionals who need our advice and guidance.

We have been here all along and are still here with truly tried and tested systems and most importantly committed staff. The majority of our staff are working from home with a core team in the office to support the smooth running of the business.

During this pandemic our investment team have continued to do an outstanding job. The markets have been turbulent but they continue to manage client portfolios in a pragmatic and steady way, keeping a close eye on developments and making adjustments where necessary.

Our financial planners continue to work alongside their support staff and have daily contact through video communication.

If you would like to speak to your own adviser at S&P, please contact them in the usual way by email or phone. If you are looking to speak to us for the first time, please call via the main office number on 01603 789966. Until we are able to meet in person again, we will continue to hold meetings by phone or via other methods such as Teams or Zoom.

Risks within our offices, where social distancing and other safety measures are in place will continue to be assessed in line with Government guidance for 'working safely in offices and contact centres'.

Please stay safe and take care of yourselves and each other.

## Smith & Pinching